

GUEST
LECTURER
ACCOMPANIES THIS TOUR

EASTERN EUROPE

BY PRIVATE TRAIN

RUSSIA, LITHUANIA, POLAND, HUNGARY, CZECH REPUBLIC, GERMANY



TOP LEFT: ST BASIL'S CATHEDRAL, MOSCOW; PRAGUE; TATRA MOUNTAINS; BRANDENBURG GATE; WAWEL CASTLE; BUDAPEST

For decades travellers have toured the wonders of Europe but have seldom gone beyond the former Iron Curtain. The former Soviet bloc countries boast magnificent cities, palaces, castles, towns, villages, mountains and waterways – many rivalling the best in the west. Travelling by Private Train and staying in fine hotels we will visit many outstanding places of interest – the Kremlin in Moscow; the Hermitage Museum in St Petersburg; the restored city of Warsaw; Wawel Castle in Krakow; the picturesque High Tatra Mountains; Budapest on the Danube; medieval Prague; and Berlin with the Brandenburg Gate. Travelling by train during the day and enjoying two and three night stays in luxury hotels, in the centre of each city, is the ideal way of visiting this amazing part of Europe. A Guest Lecturer travels with the group to enhance your experience of these countries, once hidden behind the Iron Curtain. This fully escorted tour includes all of your meals, wine with most evening meals and all sightseeing, with built in flexible [Select](#) options.

TRAVEL DATES

7 July – 27 July 2012 (21 Days)
6 July – 26 July 2013 (21 Days)

DAY 1

UK – Moscow (Russia)

Arrive in Moscow today and transfer to our luxurious hotel, the Marriott Royal Aurora, located close to Red Square, the Kremlin and the Bolshoi Theatre.

Enjoy a Welcome Reception and Dinner at our hotel this evening.

DAY 2

Moscow

Our introduction to Moscow begins with a visit to Lenin's Mausoleum. We also visit the Tretyakov Gallery before lunch at a local restaurant. This afternoon we take a short trip on Moscow's famous Metro to see its ornate stations and artwork. Travelling to the suburbs we see the buildings of Moscow University, Sparrow Hills, Novodevichy Convent, Peace Park and Gorky Park. Late this afternoon we visit inside St Basil's Cathedral in the heart of the Red Square.

► For dinner this evening enjoy a dine-around night and choose from our hotel's fine restaurants.

DAY 3

Moscow

This morning we visit Moscow's famous Red Square, dominated by the brightly painted onion domes of St Basil's Cathedral and the walls of the Kremlin. The famous G.U.M. Department Store lines another side of the square and the Museum of History is close by. A visit inside the Kremlin grounds takes us to the magnificent Armoury Museum with its priceless treasures.

► Enjoy some free time this afternoon;



KREMLIN CLOCK TOWER, MOSCOW



or visit Sergiev Posad, the spiritual home of the Russian Orthodox Church (locally known as 'Russia's Vatican').

Tonight we enjoy a special Russian dinner at a unique venue.

DAY 4

Join Private Train – St Petersburg

We board our Private Train to travel to St Petersburg. Throughout the journey our Guest Lecturer provides information on the fascinating countries behind the former Iron

Curtain. Join our lecturer today before arriving in St Petersburg for our three night stay at the Grand Hotel Europe, one of the world's truly great hotels.

DAY 5

St Petersburg & Pushkin

This morning we see the sights of Russia's former capital with a tour along Nevsky Prospekt, the city's main boulevard, to see the Bronze Horseman – Peter the Great, the Admiralty Building and the richly gilded

St Isaac's Cathedral. We then take a cruise on the canals and Neva River for a different view of this incredible city. Later this afternoon we will travel 30km to the village of Pushkin and have private entry into the incredibly ornate Catherine Palace, built for Catherine the Great in 1744. The splendour of an aperitif served on the terraces of the palace, overlooking the marvellous gardens, will live long in your memory. We have arranged a delicious Russian dinner at the wooden Podvorie Restaurant in the nearby countryside.

DAY 6

St Petersburg

Today's highlight is a visit to St Petersburg's world famous Hermitage Museum. Located in a splendid group of buildings in Palace Square the museum contains over two million works of art that are exhibited in a number of galleries. Each gallery is itself a masterpiece of Baroque architecture.

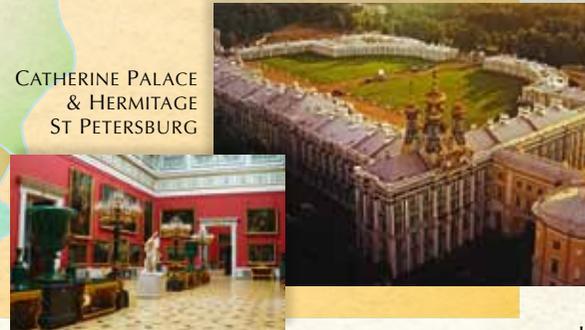
Lunch is served at our hotel. This afternoon is free for your independent exploration of this marvellous city. You may wish to return to The Hermitage Museum.

Our dinner tonight is accompanied by a performance from a renowned Cossack dance group.

DAY 7

St Petersburg – Vilnius (Lithuania)

We rejoin our train and travel through the day, with lunch and dinner enjoyed onboard. We will journey through Latvia and then enter Lithuania, a rarely visited area, where our destination is the capital, Vilnius. Vilnius is a fabulous destination, flourishing after Lithuania's independence from the Soviet Union.





TRAKAI, LITHUANIA

DAY 8 Vilnius

Today we set out to discover the history of Vilnius, taking a walking tour along the winding cobblestone streets. The city has many interesting, three storey Baroque and classical buildings including Gediminas Castle, perched on a small hill overlooking the Old Town. Our tour will take us to the Gate of Dawn, which is a truly magical site and one of Eastern Europe's leading pilgrimage destinations. We will see the region's oldest university and the parliament building. An intriguing visit to the KGB Museum is planned to understand the country's 20th century history.

► *After lunch choose from a free afternoon; or take a tour to Trakai, Lithuania's medieval capital, and its mystical castle by the lake.*

Tonight we dine at a local restaurant.

DAY 9 Vilnius – Warsaw (Poland)

Our private rail journey continues today as we change to our modern Hungarian train at the Polish border and travel to Warsaw. Lunch and dinner are served in the dining car. On arrival we check in to the Warsaw Marriott for our two night stay.

DAY 10 Warsaw

It is hard to believe that the Polish capital, Warsaw, was almost completely

destroyed in World War II. It has been painstakingly and faithfully restored to its original glory. The Old Town area, the Royal Castle, Lazienki Park and Wilanow Palace are all fascinating to visitors and, like the Chopin Monument and the Warsaw Ghetto, are included in our morning tour. The afternoon is free.

This evening we get together for a very special Chopin concert, followed by dinner at top local restaurants.

DAY 11 Warsaw – Krakow

After breakfast rejoin our train (the station is directly opposite our hotel) and take a three hour trip to Krakow.

► *This afternoon choose from a revealing tour of Auschwitz Concentration Camp; or some free time for shopping and relaxing in Krakow.*

This evening we visit the Wieliczka Salt Mines for an incredible underground dinner – a unique experience. We stay for two nights at the Sheraton Krakow, on the edge of the old town and close to Wawel Castle.

DAY 12 Krakow

► *Enjoy a free day; or take a scenic drive to the Dunajec River in the High Tatra Mountains for a spectacular but calm and serene rafting trip.*

► *This evening choose from a selection of our hotel's restaurants for a dine-around dinner.*

DAY 13 Krakow – Budapest (Hungary)

This morning visit Wawel Castle, Poland's most famous building, offering fantastic

views over the city and with many priceless treasures on display. Our walking tour also includes the Old Market Square, the Cloth Hall and St Mary's Church. After the morning's sightseeing we rejoin our Private Train to travel through the mountains and across Slovakia to Budapest. Lunch and dinner are served onboard. On arrival we transfer to the five star Budapest Marriott, overlooking the Danube, for our three night stay.

DAY 14 Budapest

Budapest is actually two cities separated by the Danube. The old city of Buda, and its imposing Royal Palace, dominates the city with stunning views across the Danube to the commercial heart of Pest. Our morning city tour includes the Royal Palace, St Mathias Church and a panoramic view of the city from Gellert Hill. We will also see the Citadel, the Opera House, St Stephens Cathedral, Heroes Square and the City Park. Lunch is at our hotel and the afternoon is free for exploration or relaxation. Tonight we join a dinner cruise on the Danube. Enjoy Hungarian food and entertainment as we cruise between the hills of Buda and the magnificent buildings of Pest.

DAY 15 Budapest

This morning enjoy some free time for shopping or relaxing at our hotel. Lunch is at our hotel.

► *This afternoon select from a cruise on the Danube to the artists' village of Szentendre; or visit the city's spectacular Gothic style parliament building.*

► *Later choose from any of the restaurants at our hotel or local restaurants for a dine-around evening.*

DAY 16

Budapest – Prague (Czech Republic)

Back onboard our Private Train, with its friendly crew, we are off on a fascinating eight hour journey around the Danube Bend into Slovakia. We pause briefly at Bratislava and continue through the beautiful Moravian Hills to the Czech capital, Prague. We have three nights to enjoy one of Europe's most magnificent cities. We stay at the luxurious Prague Marriott and enjoy dinner in regal splendour at a fine French Restaurant within the Municipal House.

DAY 17 Prague

Prague is one of the most beautifully preserved cities in Europe. It spans the Vltava River and is overseen by 9th century Prague Castle, an impressive sight that can be seen from anywhere in the city. Our morning tour takes in the Old Town Square, with its many historic buildings and Astronomical Clock, the Jewish Ghetto and historic Charles Bridge. Lunch is served at an excellent local restaurant overlooking Charles Bridge. The afternoon is free to explore on your own or shop for Bohemian Crystal.

► *Choose from a selection of restaurants and enjoy a dine-around evening at your leisure. After dinner you may like to walk to Charles Bridge and enjoy the very special evening panorama of Prague.*

DAY 18 Prague

Enjoy a free morning and lunch at our hotel. This afternoon we join a vintage tram to travel through the city and Wenceslas Square, then up the hill to Prague Castle and St Vitus Cathedral.

The castle and its surrounding architectural gems occupy a hillside overlooking the city and the Vltava River.

OUR PRIVATE TRAINS

We have chosen rail travel aboard our own Private Train as the best way of seeing the fascinating cities and sights of Eastern Europe. Rail travel enables you to see the varied scenery of the eight countries we pass through and eliminates the hassles of long outdated airports and potential delays at road frontiers, where bus passengers can wait for many hours at peak holiday times. Our Private Train gives you the opportunity to travel in comfort with the ability to stretch your legs and visit fellow travellers in other carriages or to relax in the dining car over a drink or coffee or perhaps a game of cards while travelling. Two dining cars enable you to relive the pleasure of lunch or dinner 'in the Diner' accompanied by complimentary wine, beer and soft drinks. All travel is in daytime to enjoy the varied picturesque scenery. In Warsaw and Prague our luxury hotel is located immediately opposite the station, while in other cities coach transfers are provided. Your luggage is handled by our Tour Escort Team from one hotel room to the next and is carried aboard the train in a locked baggage car. From Moscow to the Lithuanian/Polish border you travel aboard Russia's air conditioned express cars with only two persons to each private compartment. Complimentary tea and coffee is provided throughout the journey by your car attendants and meals are served in the ornate dining cars.

At the border we change to an air conditioned Hungarian train, comprising open plan sitting cars with large picture windows and spacious First Class seats in sets of one on one side of the aisle and two on the other side of the aisle. While the Russian train provides the



privacy of individual compartments with ample space to spread out and relax, the Hungarian train provides a convivial atmosphere, once again with ample space as only 40 passengers are booked in each 60 seat carriage. While our group comprises approximately 130 people on the train, sightseeing tours in each city are taken in smaller groups of around 30-35 passengers, with high quality, local English speaking guides. Each coach operates on a separate itinerary covering the same points of interest but in a different order to reduce congestion. The larger group enables us to offer some spectacular evening entertainment and provides the convenience of a Private Train to travel through Eastern Europe in comfort. Special arrangements for check-in and departure from hotels ensure you are not inconvenienced by the size of the group and you are sure to find many congenial travelling companions among our passengers. Our team of Tour Manager, Tour Escorts and a Doctor ensure personalised attention to all passengers throughout the tour. A guest lecturer travels with the group and leads informative discussions on the history and culture of the destinations we visit, piecing together the information provided by local guides in each country. We feature fine hotels in each city. In all cities our hotels are in the heart of the city, the perfect position for a pre or post dinner stroll and a little shopping. In Moscow we are adjacent to Red Square, in St Petersburg on Nevsky Prospekt, Vilnius in the Old Town, Warsaw overlooking the Palace of Culture, Krakow on the edge of the Old Town, Budapest with great views of the Danube and Royal Palace, Prague a short walk to the Old Town Square and Berlin in the heart of the city at Potsdamer Platz.

TERMS & CONDITIONS

It is our intention to set out clearly and simply the responsibilities which we at The Captain's Choice Tour have to you and which you, in turn, have to us when a contract is made between us. A contract will exist as soon as we issue a confirmation invoice in response to your booking and subsequent deposit paid to us. On our part, we have obligations to provide you with the tour you have booked on the terms clearly stated below and within this brochure. All holidays featured are operated by The Captain's Choice Tour, a trading division of Australian Pacific Touring (UK) Ltd with whom your contract is made, a member of ABTA (member no. V9080).

BOOKING YOUR HOLIDAY Bookings can be secured with a deposit of £1000 per person within 7 days from booking (£1500 per person single). If you are booking within 60 days of departure then full payment is required. Your booking is taken to be confirmed and accepted in respect of all persons travelling when we issue a confirmation invoice. All correspondence and communications will be sent to the address of the first person listed in the booking file unless you specify otherwise. Balance of all payments is required at least 60 days prior to departure from your country of origin. Children are not recommended to participate in an escorted tour and must be accompanied by an adult. NB: some cabins on selected cruise tours require a 25% deposit. This will be advised at time of booking. If the deposit and/or balance is not paid in time, we shall cancel your travel arrangements. If the balance is not paid in time, we shall retain your deposit. All monies you pay to the travel agent are held by him on our behalf at all times.

YOUR HOLIDAY PRICE We reserve the right to alter the prices of any of the holidays shown in our brochure. You will be advised of the current price of the holiday that you wish to book before your contract is confirmed. Changes in transportation costs, including the cost of fuel, dues, taxes or fees chargeable for services such as landing taxes or embarkation or disembarkation fees at ports and airports and exchange rates mean that the price of your travel arrangements may change after you have booked. However, there will be no change within 30 days of your departure. We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes any amendment charges. You will be charged for the amount over and above that. If this means that you have to pay an increase of more than 10% of the price of your travel arrangements, you will have the option of accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid, except for any amendment charges. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days from the issue date printed on your final invoice. Should the price of your holiday go down due to the changes mentioned above, by more than 2% of your holiday cost, then any refund due will be paid to you. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

FLIGHT INCLUSIVE PRICE The flights inclusive cost quoted in this brochure act as a suggested price for the published holiday. Changing airfares, fuel surcharges, and government taxes as well as changing airline flight schedules mean flight inclusive prices will be confirmed at time of booking. Some airlines insist on full flight payment, in this case an additional deposit will be requested at time of booking.

BROCHURE VALIDITY The itineraries and fares shown in this brochure are effective from September 2011 to December 2012. Please check at time of your enquiry or booking to ensure you are aware of any changes to your itinerary. This supersedes any previous brochure.

IF YOU DECIDE TO CHANGE YOUR BOOKING Should you wish to change your tour arrangements in any way after we have accepted your booking, we shall endeavour to meet your wishes, but a handling fee of £25 per person will be charged to cover administration costs. You may have to pay any additional costs incurred (such as the cost of a replacement visa, re-ticketing costs of scheduled transport etc.).

IF YOU CANCEL YOUR BOOKING If, after we have accepted your booking, you find it necessary to cancel or if you do not pay the balance when it becomes due, the deposits paid will be forfeited. A cancellation can only be accepted in writing from the person who made the booking. The cancellation will be effective from the date on which it is received at our offices. Cancellations received after full payment has been made will incur higher charges, to offset expenses and losses:

More than 120 days prior to departure.....Deposits forfeited
119 – 61 days prior to departure.....50% of tour price
60 days or less prior to departure.....100% of tour price

If tour has commenced, 100% of full tour price. There is no refund for unused services or if portions of the land arrangements are missed. Cancellation fees also apply to additional accommodation reserved prior to and after the tour. These cancellation fees are in addition to any fees that may be levied by your travel agent. All being subject to a minimum charge of deposit paid. If the reason for your cancellation falls within the terms of your insurance cover, you may be able to claim a refund of your cancellation charges from the insurance company.

AMENDMENTS OR CANCELLATION BY THE CAPTAIN'S CHOICE TOUR It is unlikely that we will have to make any changes to your tour, but it must be remembered that we plan the arrangements many months in advance, and sometimes, changes may be needed and we reserve the right to make them whenever it is necessary. Most of these changes are minor. Unless the change significantly alters the holiday, compensation will not be payable. As is normally the case with group tours, a minimum number of bookings is required in order for a tour to be financially viable and to have a pleasant group atmosphere. In the event that adequate numbers cannot be achieved, it may be necessary for The Captain's Choice Tour to cancel a scheduled departure and to offer the nearest possible alternative (or, of course, a full refund of the money paid). The date on which the decision is made about whether a

tour will operate is no later than eight weeks before the scheduled departure date.

Please note that carriers such as airlines used in the brochure may be subject to change. Such a change is deemed to be a minor change. Other examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same standard. In accordance with EU Regulation 2111/2005, we are required to advise you of the actual carrier operating your flight/ connecting flight/transfer. We do this by listing carriers to be used or likely to be used as follows: British Airways, Cathay Pacific, Ethiopian Airlines, Iberia, Kenya Airlines, Korean Air, Lufthansa and Thai Airways. Any changes to the actual airline after you have received your tickets will be notified to you as soon as possible and in all cases at check-in or at the boarding gate. Such a change is deemed to be a minor change. Other examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same standard.

THE CAPTAIN'S CHOICE TOUR LIABILITY If the contract we have with you is not performed or is improperly performed by us or our suppliers we will pay you appropriate compensation if this has affected the enjoyment of your travel arrangements. However we will not be liable where any failure in the performance of the contract is due to: you; or a third party unconnected with the provision of the travel arrangements and where the failure is unforeseeable or unavoidable; or unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised; or an event which we or our suppliers, even with all due care, could not foresee or forestall. Our liability, except in cases involving death, injury or illness, shall be limited to a full refund of the holiday tariff plus a maximum of up to £2000 per person affected unless a lower limitation applies to your claim under sub-clauses of this clause. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your holiday. Our liability will also be limited in accordance with and/or in an identical manner to

(a) The contractual terms of the companies that provide the transportation for your travel arrangements. These terms are incorporated into this contract; and

(b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of compensation that you can claim for death, injury, delay to passengers and loss, damage and delay to luggage. We are to be regarded as having all benefit of any limitation of compensation contained in these or any conventions. You can ask for copies of the transport companies' contractual terms, or the international conventions, from our offices. Under EU law (Regulation 261/2004), you have rights in some circumstances to refunds and/ or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. However, reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. Your right to a refund and/or compensation from us is set out in clause 7. If any payments to you are due from us, any payment made to you by the airline will be deducted from this amount. If your airline does not comply with these rules, you should complain to the Air Transport Users' Council on 020 7240 6061 www.auc.org.uk

EXCLUSION OF LIABILITY – IS THIS HOLIDAY RIGHT FOR YOU? All passengers will be required to complete a fitness/activity questionnaire at time of booking. If you, or any member of your party have a medical condition or disability which may affect your ability to fully participate in the holiday, we ask that you please tell us before you confirm your holiday booking, so we are able to advise as to the suitability of your chosen arrangements. Please note that many places visited on most of our tours are unsuitable for travellers requiring wheelchairs or walking frames because of the infrastructure of the destinations and/or the transport used. In any event, you must provide us with full details in writing at time of booking. If we reasonably feel we are unable to properly accommodate particular needs of the person concerned, we reserve the right to decline the booking after consultation with the Tour Doctor. No passenger will be permitted to embark or continue on the tour while their mental or physical condition is, in the opinion of any representative of the company, such as to render them incapable of caring for themselves, or whereby they become objectionable to other passengers, or they become a hazard to themselves or other passengers. The company will not be responsible for expenses resulting in such persons being precluded from completing the tour for any reason. A doctor will travel with the group for the duration of the tour. The doctor may or may not accompany pre and post tour options. The doctor is an independent registered medical practitioner who is available to provide immediate but limited medical attention to tour guests should the need arise. The doctor carries his or her own independent professional indemnity insurance and carries a limited amount of medical supplies. The Captain's Choice Tour is not responsible or liable for any advice or treatment that may be provided by the doctor, or any failure to fully diagnose or treat any medical injury or condition which may arise or be identified during the course of the tour.

ITINERARIES The information contained within this brochure is, to the best of our knowledge correct at the time of going to print.

IF YOU HAVE A COMPLAINT If a problem occurs during your tour then you should tell a representative so that steps can be taken to resolve the matter on the spot. If you remain dissatisfied, any complaint must be made in writing to us within 28 days. Maximum compensation will only be considered where everything has gone wrong and you have not received any benefit at all from your holiday. The arbitration scheme is arranged by ABTA and administered independently by IDRS, part of the Chartered Institute of Arbitrators. It provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on you in respect of costs. Full details will be provided on request or can be obtained from the ABTA website. The Scheme does not apply to claims for an amount greater than £5,000 per person. Neither does it apply to claims which are

solely in respect of physical injury or illness or their consequences. The Scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,000 on the amount the arbitrator can award per person in respect of this element. The application for arbitration and Statement of Claim must be received by IDRS within nine months of the date of return from the holiday. Outside this time limit, arbitration under the Scheme may still be available if the company agrees, but the ABTA Code does not require such agreement. For injury and illness claims, you may like to use the ABTA / Chartered Institute of Arbitrators Mediation Procedure. This is a voluntary scheme and requires us to agree for mediation to go ahead. The aim is to help you resolve your dispute in a quick and cost effective way. Details on request or from www.abta.com.

CONSUMER PAYMENT PROTECTION The Package Travel, Package Holidays and Package Tours Regulations 1992 require us to provide security for the monies that you pay for the package holidays booked from this brochure and for your repatriation in the event of our insolvency. We provide this security by way of an ATOL (number 6781) administered by the Civil Aviation Authority and a bond held by ABTA. If you book arrangements other than a package holiday from this brochure, the financial protection referred to above does not apply. When you buy ATOL protected air holiday packages from The Captain's Choice Tour you will receive a Confirmation Invoice from us (or via our authorised agent through which you booked) confirming your arrangements and your protection under our Air Travel Organiser's Licence number (6781). In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk. The price of our air holiday packages includes the amount of £1 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices (and will be shown separately on your confirmation invoice).

PASSPORTS/VISAS/TRAVEL DOCUMENTS A full passport is required. In the case of British citizens, this means a 10-year British Passport. Your specific passport and visa requirements, and other immigration requirements re your responsibility and you should confirm these with the relevant Embassies and/or consulates. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements. Please enquire for details on how we can assist. Please ensure you carefully read your confirmation invoice, tickets and all other documents we send to you as soon as you receive them, and contact us, if any information appears to be incorrect. We regret that we cannot accept any liability if we are not notified of any inaccuracy in any document within 14 days of sending it to you. While we will do our best to rectify any changes made outside this time, it is your responsibility for any additional costs which may be involved, except in the case of an error made by The Captain's Choice Tour and where there is reason for you not contacting us within the specified time.

FORCE MAJEURE Compensation will not be payable if we are forced to cancel or change your travel arrangements in any way for reasons of war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions or other circumstances amounting to force majeure. World weather is becoming more erratic and unpredictable and we cannot be held responsible for disruption to your holiday due to bad or unusual weather conditions.

DATA PROTECTION Please be assured that we have measures in place to protect the personal booking information held by us. However, in order to make your booking and ensure that your travel arrangements run smoothly, we need to use the information you provide and pass on to the operator or other relevant suppliers. The information may also be provided to public authorities such as customs or immigration if required by them, or as required by law. As your holiday with us may be outside the European Economic Area, controls on data protection may not be as strong as the legal requirements in this country. We will only pass your information on to persons responsible for your travel arrangements. This applies to any sensitive information that you give to us such as details of any disabilities or dietary/ religious requirements. (If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we will be unable to provide your booking. In making this booking, you consent to this information being passed on to the relevant persons.)

UNUSED SERVICES No refunds can be given for unused or partially used services during the tour programme.

GROUP TOUR It may be possible to make individual alterations to the itinerary away from the group (e.g. leave/return to the UK earlier/later) however these changes may be subject to an amendment fee.

PHOTO CREDITS Photographs or videos of the tour may be taken which may be used for promotional purposes. Completion of your registration/ booking form and acceptance documents indicates your acceptance and release for this material to be used for promotional or resale purposes. If you submit photographs to be included on the group's DVD of images we reserve the right to publish them in future promotional material.

INSURANCE Passengers are recommended to ensure that they have arranged for comprehensive travel insurance themselves, as this is not included.

TOUR COSTS DO NOT INCLUDE Passport and visa charges, vaccinations and on-tour suggested medications, items of a purely personal nature (laundry bills, bar bills, phone calls, etc), meals, tours and transport away from the group tour, excess luggage, beverages (alcoholic or otherwise except where specified), travel insurance, excursions not included in tours plus any other items not mentioned in this brochure.